

Ebersberg, 18.03.2020

Dr. Mach Information
– Protective steps against the spreading of the Corona Virus

Dear business partner,

with the spreading of the Corona-Virus we are permanently facing new, unpredictable challenges. We as Dr. Mach GmbH adjust our reactions and preparations constantly to the new framework conditions.

Here the health of all employees of Dr. Mach but also the health of all persons working for our customers, suppliers and partners are our highest priority. For their protection we have taken several actions. Furthermore these are intended to ensure that the effects of the Corona Virus spreading will have as little impact on the business of the Dr. Mach GmbH & Co. KG as possible.

With these actions in place we can ensure that your contact persons at Dr. Mach remain available during the regular business hours. Nevertheless, it might be the case that some persons can be only contacted via E-Mail during the coming days.

In exceptional cases these protective measures for our staff might result in a delay of deliveries by one or two days

Also taking into account our supply chain we are not aware of any problems which will foreseeably lead to delivery difficulties.

Should you have questions regarding our products we will support you as usual. Only with returned items we need to insist that products come with a proof of disinfection before delivered to us.

As protection of our employees we reserve the right not to process or even to send back returned items especially from risk areas until receiving a proof of disinfection.

As the present situation can change daily we will immediately inform you about possible alterations.

With best regards



Dr. Peter Kohrs
Technical director